



Pella® Storm Door Limited Warranty

Congratulations on choosing a Pella® storm door to protect and beautify your home. This superior quality door has been designed to give you years of trouble-free service, and you are protected by this limited warranty:

Pella® warrants to the ORIGINAL HOMEOWNER PURCHASER of this storm door that it will, without charge to the purchaser, provide parts or exchange, at its option, any door determined to be defective in material or workmanship for 20 years after the purchase date. The purchaser will be responsible for transportation charges. Should the door be determined to be defective in material or workmanship AFTER 20 years from the purchase date, the original purchaser may buy one new Pella storm door at 50% of the then-current manufacturer's suggested list price for as long as the original purchaser owns the home on which the door was installed. The purchase must be made directly from the factory, and all transportation charges are the responsibility of the purchaser.

Should the door be determined to be defective and the purchaser incurs a reinstallation cost within three years of the purchase date, he or she may be reimbursed for these costs up to a maximum of \$25.00, upon furnishing a copy of the invoice for the reinstallation costs.

As a condition of this warranty, it is required that the door be used for residential use only in an owner-occupied home, that it be installed properly as an operating door according to manufacturer's instructions, and that it not be altered in any way. For multi-unit housing applications, ask your dealer for a copy of the appropriate warranty or phone Pella's Customer Service Department at the phone number listed below. This warranty is not transferable.

To make a claim under this warranty, you must:

- a) Call our Customer Service Department at 1-888-646-5354 or write to Pella Warranty Service, 2333 Eastbrook Drive, Brookings, SD 57006 USA.
- b) Furnish the original or a copy of the sales receipt or other documents showing the original purchase date and that you are the original purchaser of this door. Exchange is limited to supplying a replacement door of comparable size, style, and color and does not include any cost of removal or installation except as noted above.

The warranty on the latch set and air closer is one year, and any labor charges are not covered. This warranty excludes all damage to glass and screen. This warranty does not cover problems caused by improper storage, handling, installation, use, modification, or maintenance, by Acts of God or by accidents, including accidental glass breakage. It does not apply to normal wear or discoloration of finish; finish problems caused by mechanical damage or abrasion; normal effects of sun and weather, including acid rain, salt spray, or other corrosive elements; damage caused by severe wind; or damage caused by customer abuse or neglect. Oil-Rubbed Bronze is a living finish that will develop its own unique patina with use and is not covered under the Lifetime Finish Guarantee. Bright Brass, Antique Brass, Brushed Brass and Satin Nickel hardware is guaranteed not to tarnish and carries a lifetime finish warranty for as long as the purchaser owns their home.

THIS WARRANTY EXCLUDES ALL INCIDENTAL AND CONSEQUENTIAL DAMAGES. Nothing in this document shall give rise to or extend the period of any warranties implied under state or provincial law, and no implied warranty shall extend beyond the periods covered by this written warranty. Neither Pella Corporation nor any seller of Pella® products will be responsible for incidental or consequential damages which may result from a product defect or malfunction. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have additional rights which vary from state to state.

UPDATED JULY 2006



Pella® Five Year Limited Warranty

For Multi-Unit Housing Applications

Congratulations on choosing a Pella® storm door. This quality door is designed to give years of trouble free service, and Pella® offers the following warranty to the purchaser of any Pella® storm door when used in applications described in paragraph four (4) below.

1) Pella will provide parts or exchange, at its option, any door determined to be defective in material or workmanship for a period of five (5) years from the original date of purchase.

For the first 12 months this will be done at no cost to the purchaser, and a reinstallation credit of up to \$25 will apply. After the 12th month and through the 60th month, a use charge will apply. This charge will be 3/4 of one percent (.75%) per month of the then-current manufacturer's suggested list price, starting from the date of purchase. The purchaser will be responsible for transportation charges.

2) As a condition of this warranty, it is required that the door be installed properly as an operating door according to manufacturer's instructions and that it not be altered in any way. Exchange is limited to supplying a replacement door of comparable size and style and does not include any cost of removal or installation except as noted above.

3) The warranty on the latch set and closer is one year, and any labor charges are not covered. This warranty excludes all damage to glass and screen. This warranty does not cover problems caused by improper storage, handling, installation, use, modification, or maintenance, by Acts of God or by accidents, including accidental glass breakage. It does not apply to normal wear or discoloration of finish, finish problems caused by mechanical damage or abrasion; normal effects of sun and weather, including acid rain, salt spray, or other corrosive elements; damage caused by severe wind; or damage caused by customer abuse or neglect. Polishing of brass hardware is a normal maintenance requirement. Hardware finishes are not covered by the warranty.

4) This warranty covers doors installed on institutional or non-owner-occupied multi-housing and is in lieu of any other warranties, express or implied, which may cover other applications.

5) In order to make a claim under this warranty, you must:

a) SAVE YOUR ORIGINAL RECEIPT for future proof of purchase.

b) If a problem occurs, call our Customer Service Department at 1-888-646-5354 or write Pella Warranty Service, 2333 Eastbrook Drive, Brookings, SD 57006 USA.

THIS WARRANTY EXCLUDES ALL INCIDENTAL AND CONSEQUENTIAL DAMAGES. Nothing in this document shall give rise to or extend the period of any warranties implied under state or provincial law, and no implied warranty shall extend beyond the period covered by this written warranty. Neither Pella Corporation nor any seller of Pella® products will be responsible for incidental or consequential damages which may result from a product defect or malfunction. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have additional rights which vary from state to state.

UPDATED JULY 2006